

## ABSTRACT

A personal messaging agent (220) performs enhanced messaging services. The personal messaging agent (220) includes a user profile (310), a message filter (320), and at least one external helper (330). The user profile (310) stores user preferences for processing messages.

- 5 The message filter (320) receives messages, performs in-band processing on the messages based on the user preferences, and generates at least one event for triggering out-of-band processing of the messages. The external helpers (330) perform the out-of-band processing of the messages in response to the event(s).